

AIM authorization IDs to include alpha characters starting in April

Starting mid-April 2022, authorization IDs from AIM Specialty Health® will include randomly placed alpha characters. The authorization IDs with the alpha characters will be visible in any communication involving AIM Specialty Health, including those within the AIM ProviderPortal® and the Blue Cross and BCN e-referral system.

This change will affect all authorizations managed by AIM Specialty Health. This includes the following services: cardiology; high-tech radiology; in-lab sleep management; radiation oncology; and medical oncology and supportive care drugs.

More details about the change

Here's more information about this change:

- **Before the change:** The authorization IDs in the AIM ProviderPortal contain eight characters, all of which are numeric. Example: 23456789
- **After the change:** The authorization IDs in the AIM portal will still contain eight characters but those characters be a mix of alphabetic and numeric. Example: 2J6Y789M

What's not affected by this change

This change will not affect how determinations are made on authorization requests that AIM manages for Blue Cross and Blue Shield of Michigan commercial, Medicare Plus Blue, Blue Care Network commercial and BCN Advantage or the claims related to them.

In addition, this change does not affect authorization IDs issued before the change; those will remain the same.

AIM Specialty Health is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to manage authorizations for select services. For more information, go to our ereferrals.bcbsm.com website.