

SecureCare[®] to manage outpatient PT, OT, ST, physical medicine and chiropractic services for Blue Cross commercial and Medicare Plus Blue, starting July 5

Blue Cross Blue Shield of Michigan has contracted with SecureCare, a network performance management company, to manage these outpatient services for Blue Cross commercial and Medicare Plus Blue members:

- Physical, occupational and speech therapy services provided by therapists
- Physical medicine services performed by chiropractors and athletic trainers
- Chiropractic services

Starting July 5, 2022, SecureCare will manage these services through a retrospective clinical review program for individual providers, outpatient clinics and hospital outpatient facilities.

There's no cost to providers for this network performance management; however, providers must participate.

Action required

The following provider types need to register with SecureCare to begin the performance management process and view retrospective clinical performance reports:

- Independent physical, occupational and speech therapists
- Outpatient clinics with physical, occupational or speech therapists
- Hospitals with outpatient physical, occupational or speech therapists
- Chiropractors
- Athletic trainers

In the next few weeks, providers will receive a welcome packet from SecureCare that provides information on how to register with SecureCare and next steps. It will also include an FAQ document and other information.

Additional information

You can find more information about SecureCare at securecarecorp.com.*

All contracting, credentialing, eligibility, benefits, member services and claims processing will remain with Blue Cross.

*Clicking this link means you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.