

Updated questionnaires to open in the e-referral system starting April 24

On April 24, 2022, we'll update the following questionnaires in the e-referral system:

- *Endoscopy, upper gastrointestinal, for Gastroesophageal Reflux Disease (GERD)* — For adult BCN commercial and BCN Advantage members
- *Otoplasty (outpatient)* — For pediatric and adult BCN commercial and BCN Advantage members

We'll also update the preview questionnaires on the ereferrals.bcbsm.com website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your authorization requests.

Preview questionnaires

You can access preview questionnaires at ereferrals.bcbsm.com. They show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, click *BCN* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the "Authorization criteria and preview questionnaires" heading.

Authorization criteria and medical policies

The pertinent authorization criteria and medical policies are also available on the Authorization Requirements & Criteria pages.