

Important news about submitting medical benefit drug prior authorization requests for Medicare Advantage members

Blue Cross Blue Shield of Michigan and Blue Care Network are transitioning to a new provider portal, Availity[®] Essentials. You'll continue to submit prior authorization requests for most medical benefit drugs, including CAR-T cell therapy drugs, for Medicare Plus BlueSM and BCN AdvantageSM members in one of the following ways:

- **Preferred method:** Through the NovoLogix[®] online tool, which you'll access through Availity. See the next section for the steps you need to take to ensure that you can continue to submit authorization requests through Availity.
- **For providers who aren't able to submit requests through NovoLogix:** You have two options:
 - Use the new global [Medication Authorization Request Form \(for any medication\)](#), which we created to reduce the number of forms you have to manage. Fax the completed form to 1-866-392-6465.
 - Call our Pharmacy Clinical Help Desk at 1-800-437-3803.

Preferred method for submitting prior authorization requests

The preferred method continues to be submitting requests through NovoLogix.

Urgent — action needed: June 21, 2022, is the last day you'll be able to access Provider Secured Services and web-DENIS to submit authorization requests. If you haven't already done so, be sure to [register for Availity](#) prior to June 21, so you can continue to submit requests through NovoLogix.

If you have an Availity account, you have access to NovoLogix.

To submit requests through Availity:

1. Log in to our provider portal ([availity.com](#)*).
2. Click *Payer Spaces* on the Availity menu bar.
3. Click the BCBSM and BCN logo.
4. In the Applications tab, click the appropriate tile:
 - *NovoLogix MAPPO*
 - *NovoLogix BCN/BCN Advantage*

Additional information

You can access the *Medication Authorization Request Form (for any medication)* on the [For Providers: How do I Submit Medicare a Drug Prior Authorization Request for Medicare Plus Blue PPO and BCN Advantage?](#) page of the **bcbsm.com** website. Later this year, we'll remove the medical drug prior authorization request forms for specific medications.

For more information about submitting requests and to view the [Medical Drug and Step Therapy Prior Authorization List for Medicare Plus Blue and BCN Advantage members](#), see the following pages of **ereferrals.bcbsm.com** website:

- [Blue Cross Medical Benefit Drugs](#)
- [BCN Medical Benefit Drugs](#)

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.