

e-referral Type of Care definitions updated

To avoid any problems when submitting authorizations and referrals in e-referral, we've clarified the Type of Care definitions included in the e-referral User Guides. Type of Care values are specific to where the member originated for service and include Direct, Elective, Emergency, Transfer and Urgent.

The new Type of Care definitions can be found in the following sections of the e-referral user guides:

- [e-referral User Guide](#)
 - "Submit a Global Referral"
 - "Submit a Referral"
 - "Submit an Inpatient Authorization"
 - "Submit an Outpatient Authorization"
- [e-referral User Guide for Blue Cross[®] Physician Choice PPO](#)
 - "Submitting a Referral"
 - "Submitting an Inpatient Authorization"

The user guides can be found on the [Training Tools](#) page of ereferrals.bcbsm.com. They are dated May 2022.