

Updated Oral surgery questionnaire to open in e-referral system, starting May 29

Starting May 29, 2022, the updated *Oral surgery* questionnaire will open in the e-referral system for pediatric and adult BCN commercial and BCN AdvantageSM members.

We'll also update the corresponding preview questionnaire on the ereferrals.bcbsm.com website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your authorization requests.

Preview questionnaires

You can access preview questionnaires at ereferrals.bcbsm.com. They show the questions you'll need to answer in the questionnaires that open in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, click *BCN* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the "Authorization criteria and preview questionnaires" heading.

Authorization criteria and medical policies

The pertinent authorization criteria and medical policies are also available on the Authorization Requirements & Criteria pages.