

## e-referral system out of service on two weekends in June

Here are the June 2022 planned downtimes for the e-referral system. All times are Eastern time.

- **Routine maintenance: From 10 p.m. on Saturday, June 18 to 10 a.m. on Sunday, June 19**

**Note:** The e-referral system will not be available at all during these times. On Sunday, June 19, the system will be available by 10 a.m. It may be available earlier if maintenance tasks are completed early. We expect the system to be available during the remaining time over that weekend, although you may experience minor performance issues.

- **Software upgrade: From 8 p.m. Friday, June 24 to 6 a.m. on Monday, June 27**

**Note:** The e-referral system is not expected to be available at all during these times. However, if the upgrade tasks are completed early, the e-referral system may be available on Sunday.

To learn how to handle requests while the system is down and to see more planned downtimes, review the list of [e-referral system planned downtimes and what to do](#).

You can get to this list anytime from any page of our [ereferrals.bcbsm.com](https://ereferrals.bcbsm.com) website. Scroll down the left navigation pane and look for the blue tile at the bottom.

We're providing this information so you can plan ahead. We apologize for any inconvenience you may experience while the e-referral system is down.