Provider alert



Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM
Category: Authorizations/referrals

Date posted: July 7, 2022 / Updated July 14, 2022

Updated: Questionnaire changes in the e-referral system, starting July 10

In an earlier communication, we stated that the Artificial heart, total and Ventricular assist devices questionnaires would be removed from the e-referral system on July 10. However, these questionnaires continue to open in the e-referral system. We updated this alert to reflect that these questionnaires weren't removed.

On July 10, 2022, we added and updated questionnaires in the e-referral system. We also added and updated the corresponding preview questionnaires on the **ereferrals.bcbsm.com** website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your authorization requests.

New questionnaire

We added a *Medicare implantable ambulatory event monitors* questionnaire for pediatric and adult Medicare Plus Blue and BCN Advantage members. This questionnaire opens for procedure code *33285.

Updated questionnaires

We updated the following questionnaires:

- Implantable ambulatory event monitors Starting July 10, this questionnaire opens
 only for pediatric and adult BCN commercial members. (The Medicare implantable
 ambulatory event monitors questionnaire opens for Medicare Plus Blue and BCN
 Advantage members, as noted above.)
- Sacral nerve neuromodulation/stimulation For adult Medicare Plus Blue, BCN commercial and BCN Advantage members. We updated the possible answers for some of the questions.
- Sleep studies outpatient facility or clinic-based setting For adult BCN commercial and BCN Advantage members. This questionnaire no longer opens for procedure codes *95782 and *95783. It continues to open for other procedure codes.



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Accessing preview questionnaires, authorization criteria and medical policies

You can access the preview questionnaires, authorization criteria and medical policies on the following pages of the **ereferrals.bcbsm.com** website:

- Blue Cross Authorization Requirements & Criteria
- BCN Authorization Requirements & Criteria

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