

Some SecureCare[®] clinical performance reports to be available later than expected

The SecureCare network performance management program went into effect on July 5, 2022, for Blue Cross commercial and Medicare Plus Blue. However, the reports for some providers whose clinical performance is managed under this program will be available later than expected.

The providers whose reports will not be immediately available are:

- Outpatient clinics with physical, occupational or speech therapists
- Hospitals with outpatient physical, occupational or speech therapists

SecureCare decided to delay making the clinical performance reports for these providers available until the reports could be reformatted to:

- Present the data by specialty (physical, occupational and speech therapy)
- Identify the clinic benchmark for each discipline

SecureCare expects that the reformatted reports will provide more actionable and useful data for these providers.

SecureCare will contact providers

When the reformatted clinical performance reports are ready for viewing, SecureCare will distribute welcome packets to the affected providers and will schedule a town hall meeting for those providers.

SecureCare will not reach out to providers until the reformatted clinical performance reports are available.

Additional information

You can find more information about SecureCare and its network performance management program:

- In the [May 2022 issue](#) of *The Record*
- At securecarecorp.com*

All contracting, credentialing, eligibility, benefits, member services and claims processing will remain with Blue Cross.

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SecureCare is an independent network performance management company that manages select services for Blue Cross Blue Shield of Michigan.