

Questionnaire changes in the e-referral system, starting July 25

On July 25, 2022, we'll update and remove questionnaires in the e-referral system. We'll also update and remove the corresponding preview questionnaires on the **ereferrals.bcbsm.com** website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your authorization requests.

Updated questionnaire

We'll update the *Endovenous ablation for treatment of varicose veins* questionnaire, which opens for adult Medicare Plus Blue, BCN commercial and BCN Advantage members.

Removed questionnaires

We'll remove the following questionnaires, which currently open for procedure code *64568. These questionnaires will no longer open for any members, as this procedure code no longer requires prior authorization.

- Hypoglossal nerve stimulator condition trigger
- Hypoglossal nerve stimulator adolescent or young adult
- Hypoglossal nerve stimulator adolescents with Down syndrome
- Hypoglossal nerve stimulator adults

Accessing preview questionnaires, authorization criteria and medical policies

You can access the preview questionnaires, authorization criteria and medical policies on the following pages of the **ereferrals.bcbsm.com** website:

- Blue Cross Authorization Requirements & Criteria
- BCN Authorization Requirements & Criteria

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