

Next phase of Provider Secured Services and web-DENIS retirement is Sept. 15

The second phase of retirement for Provider Secured Services and web-DENIS will happen on Sept. 15, 2022, as announced in the [Sept.-Oct. 2022 issue of BCN Provider News](#) and the [September 2022 issue of The Record](#).

Sept. 14 is the last day to use Provider Secured Services to access several applications and information, including:

- Health e-BlueSM
- Internet Claims Submission Tool
- Provider Enrollment and Change Self-Service
- Two tools for group administrators: PGI Practitioner Alignment and the RBCE/MCG Self-Service Tool (for risk-based contracting entities and medical care group administrators)

The secure websites located within Provider Secured Services (BCBSM Provider Publications and Resources and BCN Provider Publications and Resources) are also being removed. The latest information is now found within Availity Essentials in the Blue Cross and BCN Payer Space in the new Provider Resources website.

A complete list of what is being retired from Provider Secured Services can be found in the [Applications removed from Provider Secured Services](#) document. Beginning Sept 15, you'll need to access these applications and information within our new provider portal (availity.com*).

The only exception is the Internet Claims Submission Tool, which will not be available in the new provider portal. However, there are options within Availity Essentials for those providers who need a direct data entry claims submission tool. For more information, read the article in our September provider newsletters linked at the beginning of this article.

How to find Blue Cross and BCN's Payer Space within Availity Essentials

Here's a reminder on how to find our Payer Space where you can find Blue Cross and BCN-specific applications and our Provider Resources website with provider alerts, provider manuals, fee schedules and much more.

1. Click *Payer Spaces* on the menu bar.
2. Click the BCBSM and BCN Logo.

3. The page opens to the list of applications. For our Provider Resources website, click the *Resources* tab.
4. Click *Secure Provider Resources (Blue Cross and BCN)*.

TIP: Make Provider Resources a favorite by clicking on the heart icon in step 4 above. Once you've done this, you'll find a link to Provider Resources when you click on *My Favorites* in the top menu bar. You can also favorite any of the applications you use frequently.

Need help registering for and learning how to use our new provider portal?

Here are some helpful resources:

- [Register for Availity Essentials](#).^{*} Learn more at [Register and Get Started with Availity Essentials](#).^{*}
- View recorded webinars at your convenience at [Get up to Speed with Training](#).^{*}
- Check out our [frequently asked questions about transitioning to the Availity[®] provider portal](#).
- Do you have additional questions? Call Availity Client Services at **1-800-AVAILITY** (282-4548), Monday through Friday from 8 a.m. to 8 p.m. Eastern time (excluding holidays).

^{*}Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.