

Update: Updated questionnaires in the e-referral system starting Sept. 11

We updated an earlier communication to reflect that the Cosmetic or reconstructive surgery questionnaire will also begin opening for procedure codes *21742 and *21743 on Sept. 11.

On Sept. 11, 2022, we'll update questionnaires in the e-referral system. We'll also update the corresponding preview questionnaires on the ereferrals.bcbsm.com website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Updated questionnaires

We'll update the following questionnaires:

- *Cosmetic or reconstructive surgery* — For adult Medicare Plus Blue, BCN commercial and BCN Advantage members. This questionnaire will open for procedure codes *21742, *21743 and *36468.
- *Deep brain stimulation* — For adult Medicare Plus Blue, BCN commercial and BCN Advantage members. This questionnaire will no longer open for procedure code *61850 because this code will no longer require prior authorization.
- *Dermal chemical peels* — For adult and pediatric BCN commercial and BCN Advantage members. We'll update a question.
- *Hyperbaric oxygen therapy* — For adult and pediatric BCN commercial and BCN Advantage members. There are separate questionnaires for BCN commercial and BCN Advantage. We'll update questions in both questionnaires.
- *Orthognathic surgery* — For adult and pediatric BCN commercial and BCN Advantage members. We'll update a question.
- *Responsive neurostimulation/deep brain stimulation trigger* — For pediatric and adult BCN commercial and BCN Advantage members. This questionnaire will no longer open for procedure code *61850 because this code will no longer require prior authorization.
- *Responsive neurostimulation for the treatment of refractory partial epilepsy* — For pediatric and adult BCN commercial and BCN Advantage members. This

questionnaire will no longer open for procedure code *61850 or *61860 because these codes will no longer require prior authorization.

- *Varicose vein* — For adult BCN commercial and BCN Advantage members. This questionnaire will open for procedure code *36466. It will no longer open for procedure codes *37765, *37766 or *36468. Note that procedure codes *37765 and *37766 will no longer require prior authorization.

Preview questionnaires

You can access preview questionnaires at ereferrals.bcbsm.com. They show the questions you'll need to answer in the questionnaires that open in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires:

- Click *Blue Cross* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the “Authorization criteria and preview questionnaires – Medicare Plus Blue” heading.
- Click *BCN* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the “Authorization criteria and preview questionnaires” heading.

Authorization criteria and medical policies

The pertinent authorization criteria and medical policies are also available on the Authorization Requirements & Criteria pages.

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