

SNF outpatient therapies: How to submit prior authorization requests for BCN members

Skilled nursing facilities that submit prior authorization requests for physical, occupational or speech therapy for BCN commercial or BCN Advantage members in a Basic bed should submit the request to BCN Utilization Management through the e-referral system.

Don't submit the request to eviCore healthcare[®].

We're updating our provider portal (availity.com*) to show that prior authorization requests for therapies by SNFs should be submitted through the e-referral system and not to eviCore.

In the e-referral system:

- Submit an outpatient prior authorization request. Refer to the instructions in the "Submit an Outpatient Authorization" section of the [e-referral User Guide](#).
- For the Place of Service, select "Off Campus Outpatient Hospital."
- For the Procedure Code, enter **CPT code **97110** for PT, **97535** for OT or **92507** for ST. Enter only these codes regardless of the actual PT, OT or ST service to be performed.
- For the Servicing Provider/Servicing Facility, enter the name of the skilled nursing facility providing the therapy.
- Enter data into the other fields.
- Submit separate requests for different therapy types (PT, OT and ST).

We've updated the document [Outpatient rehabilitation services: Frequently asked questions for rehab providers](#) to include the above information. Look for the question "Which therapy requests need to be submitted directly to BCN through the e-referral system?"

To access the e-referral system:

1. Log in to availity.com*.
2. Click *Payer Spaces* and then click the BCBSM and BCN logo.
3. Click the *e-referral* tile on the Applications tab.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

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Availity[®] is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal services.