

CareCentrix[®] home health care: Reference materials and recorded training will be available Oct. 27, 2022

As we communicated previously, CareCentrix is working to improve processes for prior authorization requests for Medicare Plus Blue members by making the following changes in the HomeBridge[®] portal on Nov. 14, 2022:

- The clinical questionnaire will be available when submitting requests.
- The HIPPS code will be optional when submitting requests.

Reference materials and recorded training related to these changes will be available on Oct. 27, 2022. (We previously communicated that they would be available on Oct. 17.)

Individual training is available upon request.

For more information about these process improvements, see the [Oct. 5, 2022 provider alert](#).

CareCentrix is an independent company that manages the authorization of home health care services for Blue Cross Blue Shield of Michigan and Blue Care Network members who have Medicare Advantage plans.