



Nonprofit corporations and independent licensees  
of the Blue Cross and Blue Shield Association

## Provider alert

Blue Cross commercial, Medicare Plus Blue<sup>SM</sup>,  
BCN commercial and BCN Advantage<sup>SM</sup>

Categories: Self-service tools, System maintenance

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## Availity<sup>®</sup> Essentials services have been fully restored

On Friday, Nov. 4, 2022, Availity Essentials, our provider portal, was experiencing performance issues, including delays, longer-than-usual response times and errors loading pages.

**As of Sunday, Nov. 6, all services have been fully restored.**

Availity is closely monitoring the portal to ensure it performs as expected. If you experience any issues, contact Availity at 1-800-AVAILITY (282-4548).

We apologize for the disruption and thank you for your patience.

Availity is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal services.