

Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Provider alert

Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM

Category: Billing/claims/coding, Member care, Self-service tools

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Eligibility and benefits functionality retires from web-DENIS on Nov. 18

The fourth phase of retirement for Provider Secured Services and web-DENIS will happen on Nov. 18, 2022, as announced in the <u>November 2022 issue of *The Record*</u> and the Nov.-Dec. 2022 issue of *BCN Provider News*.

Nov. 17 is the last day to check patient eligibility and benefits on web-DENIS.

Beginning Nov. 18, you'll need to access the Eligibility and Benefits Inquiry tool within our new provider portal, Availity[®] Essentials. For more information, view the articles linked above or view the updated <u>Applications removed from Provider Secured Services</u>.