

New and updated questionnaires in the e-referral system starting Nov. 27

On Nov. 27, 2022, we'll add and update questionnaires in the e-referral system. We'll also add and update the corresponding preview questionnaires on the ereferrals.bcbsm.com website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

New questionnaire

We'll remove the current *Breast implant management* questionnaire that applies to both BCN commercial and BCN Advantage members and replace it with the following questionnaires:

- *Breast implant management* — For adult BCN Advantage members
- *Breast implant management* — For adult BCN commercial members

Updated questionnaire

We'll update the *Breast reconstruction* questionnaire so it will open only for BCN commercial members.

Although this questionnaire will no longer open for BCN Advantage members, breast reconstruction procedures will continue to require prior authorization.

Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the questionnaires that open in the e-referral system so you can prepare your answers ahead of time.

To access them, go to ereferrals.bcbsm.com, click *BCN* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the "Authorization criteria and preview questionnaires" heading.

Authorization criteria and medical policies

The pertinent authorization criteria and medical policies are also available on the Authorization Requirements & Criteria pages.