



Nonprofit corporations and independent licensees
of the Blue Cross and Blue Shield Association

Provider alert

Blue Cross commercial, Medicare Plus BlueSM,
BCN commercial and BCN AdvantageSM

Category: Behavioral health, Billing/claims/coding

Date posted: Jan. 13, 2023

Behavioral health providers: Hold claims for dates of service on or after Jan. 1, 2023, with codes *99354 and *99355

Until further notice, behavioral health providers should hold claims for dates of service on or after Jan. 1, 2023, that contain procedure codes *99354 and *99355. These codes are for non-medical behavioral health prolonged services.

The American Medical Association terminated codes *99354 and *99355 effective Jan. 1, 2023. If you submit claims with these codes for dates of service on or after Jan. 1, 2023, they won't be accepted, even if the claims contain other, payable codes.

Claims with dates of service prior to Jan. 1, 2023, can still be billed with these codes.

We're working on identifying active codes that can be billed in place of the terminated codes. Once we have a solution:

- We'll communicate it in another provider alert.
- You'll be able to bill claims retroactive to Jan. 1, 2023.

This applies to all our lines of business:

- Blue Cross commercial
- Blue Care Network commercial
- Medicare Plus Blue
- BCN Advantage

We appreciate your patience as we work to develop a solution.

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