

Updated questionnaire in the e-referral system

On April 9, 2023, we updated a question on the *Dental general anesthesia or repair of trauma to natural teeth* questionnaire in the e-referral system. This questionnaire opens for pediatric and adult Blue Care Network commercial and BCN Advantage members.

We also updated the corresponding preview questionnaire on the **ereferrals.bcbsm.com** website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the questionnaires that open in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, go to **ereferrals.bcbsm.com**, click *BCN* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the "Authorization criteria and preview questionnaires" heading.

Authorization criteria and medical policies

The pertinent authorization criteria and medical policies are also available on the Authorization Requirements & Criteria page.