



Updated questionnaires in the e-referral system, starting April 24

On April 24, 2023, we'll update questionnaires in the e-referral system. We'll also update the corresponding preview questionnaires on ereferrals.bcbsm.com.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Updated questionnaires

We'll update the following questionnaires:

Questionnaire	Opens for	Updates
<i>Cosmetic and reconstructive surgery</i>	<ul style="list-style-type: none"> Medicare Plus Blue BCN commercial BCN Advantage 	<ul style="list-style-type: none"> Updating some questions Deleting a question
<i>Otoplasty</i>	<ul style="list-style-type: none"> BCN commercial BCN Advantage 	Updating a question
<i>Pediatric feeding program</i>	BCN commercial	Updating a question
<i>Rhinoplasty</i>	<ul style="list-style-type: none"> Medicare Plus Blue BCN commercial BCN Advantage 	Deleting a question

Preview questionnaires

Preview questionnaires show the questions in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, go to ereferrals.bcbsm.com and:

- **For BCN:** Click *BCN* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the “Authorization criteria and preview questionnaires” heading.
- **For Medicare Plus Blue:** Click *Blue Cross* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the “Authorization criteria and preview questionnaires – Medicare Plus Blue” heading.

Authorization criteria and medical policies

The pertinent authorization criteria and medical policies are also available on the Authorization Requirements & Criteria page.