## **Provider alert**



BCN commercial and BCN Advantage<sup>SM</sup> Category: Authorizations/referrals Date posted: April 25, 2023

## Updated Experimental and investigational services questionnaire in the e-referral system starting May 1

On May 1, 2023, we'll update the *Experimental and investigational services* questionnaire in the e-referral system so it will open for both pediatric and adult Blue Care Network commercial and BCN Advantage members. (Before May 1, this questionnaire opens only for adult members.)

We also updated the corresponding preview questionnaire on the **ereferrals.bcbsm.com** website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

## **Preview questionnaires**

Preview questionnaires show the questions you'll need to answer in the questionnaires that open in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, go to **ereferrals.bcbsm.com**, click *BCN* and then click <u>Authorization Requirements & Criteria</u>. Scroll down and look under the "Authorization criteria and preview questionnaires" heading.

## Authorization criteria and medical policies

The pertinent authorization criteria and medical policies are also available on the Authorization Requirements & Criteria page.