

Register now for training on how to submit LTACH prior authorization requests through the e-referral system

Register now for a training session for long-term acute care hospitals on how to use the e-referral system.

In each session, LTACH staff will learn how to submit prior authorization requests through the e-referral system for admissions and additional days for Blue Cross Blue Shield of Michigan commercial and Blue Care Network commercial members.

The training sessions are scheduled for:

- Thursday, May 18, 1 to 2 p.m.
- Wednesday, May 24, 10 to 11 a.m.

How to register

To sign up for one of the training sessions:

1. Log in to the [Blue Cross and BCN's provider training website](#). (If you don't already have a login and password, click *New User? Click here to register* at the bottom of the screen.)
2. On the main page, under Upcoming Events, click the webinar you wish to attend. Click *See All Events* to view all the upcoming events.
3. Click the "e-referral for Long Term Acute Care Hospitals" webinar on May 18 or May 24 and then click *Register*.

We strongly encourage all LTACHs to attend a live webinar. For those who aren't able to attend a live webinar, we'll record the webinar and post it to the provider training website.

What's changing

Starting June 1, 2023, we'll require LTACHs located in Michigan to submit prior authorization requests through the e-referral system and not by fax for:

- Initial admissions
- Additional days (extensions)

Currently, many LTACH providers in Michigan use the Blue Cross and BCN *LTACH assessment form* to fax their prior authorization requests. As of June 1, this form is for faxing only by non-Michigan LTACHs without access to *Availity*®.

Additional information

Refer to our [March 15, 2023, provider alert](#) for information about:

- How this new requirement affects LTACH providers within and outside of Michigan
- How to sign up to use the e-referral system
- How to access the e-referral system

As a reminder, this new requirement applies only to LTACH prior authorization requests for Blue Cross and BCN commercial members. It doesn't affect prior authorization requests for post-acute care admissions for our Medicare Plus BlueSM and BCN AdvantageSM members, which are managed by naviHealth.

Availity is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal services.

naviHealth is an independent company that manages authorizations for post-acute care services for Blue Cross Blue Shield of Michigan and Blue Care Network members who have Medicare Advantage plans.