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Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM

Category: Authorizations/referrals

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Updated medical record documentation guidelines for musculoskeletal procedures

In February 2023, Blue Cross Blue Shield of Michigan, Blue Care Network and TurningPoint Healthcare Solutions LLC updated the guidelines for medical record documentation for musculoskeletal procedures as follows:

- Each entry in the office visit notes must include the author, the appropriate signature and the date.
- Surgical candidates must be seen by the surgeon during the four months prior to the date on which the procedure is performed.
 - For established patients who have previously seen the surgeon in person, this can be a telemedicine visit or an in-person visit.
 - For new patients or patients who haven't previously seen the surgeon in person, this must be an in-person visit.

Note: Previously, candidates had to be seen by the surgeon during the three months prior to the date on which the procedure was performed.

To view the updated requirements document, see the document titled <u>GN-1002 Medical</u> <u>Record Documentation</u>, which is available on the Musculoskeletal Services pages of our **ereferrals.bcbsm.com** website.

TurningPoint Healthcare Solutions LLC is an independent company that manages authorizations for musculoskeletal surgical and related procedures for Blue Cross Blue Shield of Michigan and Blue Care Network.