

Updated questionnaires in the e-referral system, starting May 14

On May 14, 2023, we'll update and remove questionnaires in the e-referral system. We'll also update and remove the corresponding preview questionnaires on ereferrals.bcbsm.com.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Updated questionnaires

We'll update the following questionnaires:

Questionnaire	Opens for	Updates
<i>Abdominoplasty</i>	<ul style="list-style-type: none"> BCN commercial BCN Advantage 	Adding a question
<i>Bone-anchored hearing aid</i>	<ul style="list-style-type: none"> BCN commercial BCN Advantage 	Updating several questions
<i>Excess skin removal</i>	<ul style="list-style-type: none"> BCN commercial BCN Advantage 	Updating several questions
<i>Oral surgery</i>	<ul style="list-style-type: none"> BCN commercial BCN Advantage 	Updating a question

In addition, we'll limit the number of units providers can request per procedure code to two for **endovascular intervention**. This change will affect Medicare Plus Blue, BCN commercial and BCN Advantage members.

Removed questionnaire

On May 14, we'll remove the *Cholecystectomy (laparoscopic)* questionnaire for BCN commercial and BCN Advantage members. Plan notification will be required for procedure codes *47562, *47563 and *47564, but no clinical review will be performed.

Preview questionnaires

Preview questionnaires show the questions in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, go to ereferrals.bcbsm.com and:

- For BCN:** Click *BCN* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the "Authorization criteria and preview questionnaires" heading.
- For Medicare Plus Blue:** Click *Blue Cross* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the "Authorization criteria and preview questionnaires – Medicare Plus Blue" heading.



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Provider alert

Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM

Category: Authorizations/referrals

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Authorization criteria and medical policies

The pertinent authorization criteria and medical policies are also available on the Authorization Requirements & Criteria pages.

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