

Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Provider alert

Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM Categories: Authorizations/referrals, Behavioral health, Self-service tools

Date posted: June 1, 2023

e-referral user guides updated

The e-referral User Guide and Behavioral Health e-referral User Guide have been updated on the <u>*Training Tools*</u> page of **ereferrals.bcbsm.com**. They are dated May 2023.

What's new

- e-referral User Guide:
 - Long-Term Acute Care Hospital information has been added to the Submit an Inpatient Authorization section. You can read more about this change on Page <u>32 of the May–June 2023 BCN Provider News</u>.
 - Human organ transplant information has been added to the Submit an Outpatient Authorization section. You can read more about this change on <u>Page 27 of the</u> <u>May–June 2023 BCN Provider News.</u>
- <u>Behavioral Health e-referral User Guide:</u>
 - The Submitting Electroconvulsive Therapy Authorizations section has been replaced with Submitting Applied Behavior Analysis Authorizations. You can read more about this change in the <u>April 20, 2023 provider alert</u>.