Updated Septoplasty and Blepharoplasty questionnaires in the e-referral system

On June 25, 2023, we’ll update questionnaires in the e-referral system.

We’ll also update the corresponding preview questionnaire on the ereferrals.bcbsm.com website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Updated questionnaires

We’ll update the following questionnaires:

<table>
<thead>
<tr>
<th>Questionnaire</th>
<th>Opens for</th>
<th>Updates</th>
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</table>
| **Blepharoplasty** | • Medicare Plus Blue  
• BCN commercial  
• BCN Advantage | • Updating a question.  
• Adding two questions. |
| **Septoplasty** | • Medicare Plus Blue  
• BCN commercial  
• BCN Advantage | Questionnaire will no longer open for pediatric members. However, plan notification is required for pediatric members.  
This questionnaire will continue to open for adult members. |

Preview questionnaires

Preview questionnaires show the questions you’ll need to answer in the questionnaires that open in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, go to ereferrals.bcbsm.com and:

- **For Medicare Plus Blue**: Click *Blue Cross* and then click *Authorization Requirements & Criteria*. Scroll down and look under the “Authorization criteria and preview questionnaires – Medicare Plus Blue” heading.

- **For BCN**: Click *BCN* and then click *Authorization Requirements & Criteria*. Scroll down and look under the “Authorization criteria and preview questionnaires” heading.

Authorization criteria and medical policies

The Authorization Requirements & Criteria pages explain how to access the pertinent authorization criteria and medical policies.