

## Updated Septoplasty and Blepharoplasty questionnaires in the e-referral system

On June 25, 2023, we'll update questionnaires in the e-referral system.

We'll also update the corresponding preview questionnaire on the [ereferrals.bcbsm.com](http://ereferrals.bcbsm.com) website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

### Updated questionnaires

We'll update the following questionnaires:

Questionnaire	Opens for	Updates
<i>Blepharoplasty</i>	<ul style="list-style-type: none"> <li>Medicare Plus Blue</li> <li>BCN commercial</li> <li>BCN Advantage</li> </ul>	<ul style="list-style-type: none"> <li>Updating a question.</li> <li>Adding two questions.</li> </ul>
<i>Septoplasty</i>	<ul style="list-style-type: none"> <li>Medicare Plus Blue</li> <li>BCN commercial</li> <li>BCN Advantage</li> </ul>	<p>Questionnaire will no longer open for pediatric members. However, plan notification is required for pediatric members.</p> <p>This questionnaire will continue to open for adult members.</p>

### Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the questionnaires that open in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, go to [ereferrals.bcbsm.com](http://ereferrals.bcbsm.com) and:

- **For Medicare Plus Blue:** Click *Blue Cross* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the "Authorization criteria and preview questionnaires – Medicare Plus Blue" heading.
- **For BCN:** Click *BCN* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the "Authorization criteria and preview questionnaires" heading.

### Authorization criteria and medical policies

The Authorization Requirements & Criteria pages explain how to access the pertinent authorization criteria and medical policies.