Updated questionnaires in the e-referral system

On July 30, 2023, we’ll update questionnaires in the e-referral system.

We'll also update the corresponding preview questionnaires on the ereferrals.bcbsm.com website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Updated questionnaires

We'll update the following questionnaires:

<table>
<thead>
<tr>
<th>Questionnaire</th>
<th>Opens for</th>
<th>Updates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blepharoplasty</td>
<td>Medicare Plus Blue, BCN commercial, BCN Advantage</td>
<td>Updating a question</td>
</tr>
<tr>
<td>Chemical peels</td>
<td>BCN commercial, BCN Advantage</td>
<td>Updating a question</td>
</tr>
<tr>
<td>Ethmoidectomy</td>
<td>Medicare Plus Blue, BCN commercial, BCN Advantage</td>
<td>Updating several questions</td>
</tr>
</tbody>
</table>

Preview questionnaires

Preview questionnaires show the questions you’ll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, go to ereferrals.bcbsm.com and:

- **For Medicare Plus Blue:** Click Blue Cross and then click Authorization Requirements & Criteria. Scroll down and look under the “Authorization criteria and preview questionnaires – Medicare Plus Blue” heading.
- **For BCN:** Click BCN and then click Authorization Requirements & Criteria. Scroll down and look under the “Authorization criteria and preview questionnaires” heading.

Authorization criteria and medical policies

The Authorization Requirements & Criteria pages explain how to access the pertinent authorization criteria and medical policies.