

Updated questionnaires in the e-referral system

On July 30, 2023, we'll update questionnaires in the e-referral system.

We'll also update the corresponding preview questionnaires on the ereferrals.bcbsm.com website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Updated questionnaires

We'll update the following questionnaires:

Questionnaire	Opens for	Updates
<i>Blepharoplasty</i>	<ul style="list-style-type: none"> Medicare Plus Blue BCN commercial BCN Advantage 	Updating a question
<i>Chemical peels</i>	<ul style="list-style-type: none"> BCN commercial BCN Advantage 	Updating a question
<i>Ethmoidectomy</i>	<ul style="list-style-type: none"> Medicare Plus Blue BCN commercial BCN Advantage 	Updating several questions

Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, go to ereferrals.bcbsm.com and:

- **For Medicare Plus Blue:** Click *Blue Cross* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the "Authorization criteria and preview questionnaires – Medicare Plus Blue" heading.
- **For BCN:** Click *BCN* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the "Authorization criteria and preview questionnaires" heading.

Authorization criteria and medical policies

The Authorization Requirements & Criteria pages explain how to access the pertinent authorization criteria and medical policies.