Blue Cross
Blue Shield
Blue Care Network
of Michigan

Nonprofit corporations and independent licensees
of the Blue Cross and Blue Shield Association

Provider alert

Medicare Plus Blue^{SM}, BCN commercial and BCN Advantage^{SM}

Category: Authorizations/referrals

Date posted: Aug. 23, 2023

New and updated questionnaires in the e-referral system starting Aug. 27

On Aug. 27, 2023, Blue Cross Blue Shield of Michigan and Blue Care Network will add and update questionnaires in the e-referral system. We'll also update the corresponding authorization criteria and preview questionnaires on the **ereferrals.bcbsm.com** website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

New questionnaire

We'll add the following questionnaire to the e-referral system:

Questionnaire	Opens for	Details
Balloon ostial dilation	• Medicare Plus Blue • BCN commercial • BCN Advantage	Will open for procedure codes *31295, *31296, *31297 and *31298 Note: For dates of service on or before Aug. 27, 2023, the *Sinusotomy* questionnaire opens for these procedure codes.

Updated questionnaires

We'll update the following questionnaires:

Questionnaire	Opens for	Updates
Deep brain stimulation	• Medicare Plus Blue • BCN commercial • BCN Advantage	Updating two questions
Endovascular intervention, peripheral artery	• Medicare Plus Blue • BCN Advantage	Will no longer open for procedure codes *0238T, *34101, *34111, *34151, *34201, *34203, *37184 and *37222 Effective Sept. 1, 2023, this questionnaire will no longer open for BCN commercial members because these procedures will be managed by Carelon Medical Benefits Management.
Responsive neurostimulator/deep brain stimulation trigger	• BCN commercial • BCN Advantage	Updating the question

Questionnaire	Opens for	Updates
Responsive neurostimulation for the treatment of refractory focal epilepsy	• BCN commercial • BCN Advantage	Updating the title of the questionnaire to align with title of the updated medical policy.
Septoplasty	• Medicare Plus Blue • BCN commercial • BCN Advantage	Updating two questions
Sinusotomy	• Medicare Plus Blue • BCN commercial • BCN Advantage	• Updating this questionnaire to no longer open for procedure codes *31295, *31296, *31297 and *31298 • Removing questions related to balloon ostial dilation • Updating several questions
Thyroidectomy, total	• Medicare Plus Blue • BCN commercial • BCN Advantage	Updating five questions

Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, go to **ereferrals.bcbsm.com** and:

- **For Medicare Plus Blue:** Click *Blue Cross* and then click *Authorization Requirements & Criteria*. Scroll down and look under the *Authorization criteria and preview questionnaires – Medicare Plus Blue* heading.

- **For BCN:** Click *BCN* and then click *Authorization Requirements & Criteria*. Scroll down and look under the *Authorization criteria and preview questionnaires* heading.

Authorization criteria and medical policies

The Authorization Requirements & Criteria pages explain how to access the pertinent authorization criteria and medical policies.

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Carelon Medical Benefits Management is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to manage authorizations for select services. For more information, go to our ereferrals.bcbsm.com website.