Provider alert

Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Blue Cross commercial and Medicare Plus BlueSM,

Categories: Authorizations/referrals, Billing/claims/coding, Member care

Date posted: Aug. 23, 2023 | Date updated: Sept. 7, 2023

Update: Advance notice requirements for noncovered services by independent and hospital labs

This is an update to an earlier version of this communication. Changes include:

- We removed information about hospital laboratories because the Advance Notice of Member Responsibility form isn't approved for use by hospitals at this time. We're currently reviewing the processes for hospitals; watch for a follow-up provider alert with information for hospitals.
- We removed information about Medicare Plus Blue because providers shouldn't use the Advance Beneficiary Notice of Noncoverage, or ABN, form from Centers for Medicare & Medicaid Services for these members.

This provider alert now contains information only about noncovered services at independent labs for Blue Cross Blue Shield of Michigan commercial members.

Before receiving noncovered services at independent laboratories, Blue Cross commercial members must sign the *Advance Notice of Member Responsibility* form.

Prior to having members sign the form, be sure to familiarize yourself with the requirements under the Blue Cross Blue Shield of Michigan *Clinical Laboratory Agreement*.

The language in this agreement states that independent laboratories may bill members for services that Blue Cross has deemed to be not medically necessary only when all of the following are true. Each member must specifically agree to these conditions in advance.

- The member acknowledges that Blue Cross won't pay for specific services because they
 were deemed medically unnecessary.
- The member consents to receiving the services before the services are provided.
- The member assumes financial responsibility for the services.
- The health care provider provides the member with an estimated cost for the services.

Each form must state that Blue Cross won't pay for the specific services and must include a price estimate for each service.

Additional information

To access the Advance Notice of Member Responsibility form:

- 1. Log in to our provider portal (availity.com*).
- 2. Click Payer Spaces in the menu and then click the BCBSM and BCN logo.
- 3. Click the Resources tab.



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- 4. Click the Secure Provider Resources (Blue Cross and BCN) link.
- 5. On the Provider Resources site, click Forms in the menu and then click Prior Authorization.
- 6. Click the Advance Notice of Member Responsibility for GY or GZ modifiers (PDF) link.

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.

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