

## Updated questionnaires in e-referral system starting Oct. 15

On Oct. 15, 2023, Blue Cross Blue Shield of Michigan and Blue Care Network will update questionnaires in the e-referral system. We'll also update the corresponding preview questionnaires on the **ereferrals.bcbsm.com** website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

### Updated questionnaires

We'll update the following questionnaires in the e-referral system:

Questionnaire	Opens for	Details
<i>Left atrial appendage closure</i>	BCN commercial	Updating a question
<i>Thyroidectomy, partial</i>	<ul style="list-style-type: none"> <li>Medicare Plus Blue</li> <li>BCN commercial</li> <li>BCN Advantage</li> </ul>	<ul style="list-style-type: none"> <li>Updating three questions</li> <li>Adding a question</li> </ul>

### Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, go to **ereferrals.bcbsm.com** and:

- **For Medicare Plus Blue:** Click *Blue Cross* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the *Authorization criteria and preview questionnaires – Medicare Plus Blue* heading.
- **For BCN:** Click *BCN* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the *Authorization criteria and preview questionnaires* heading.

### Authorization criteria and medical policies

The Authorization Requirements & Criteria pages explain how to access the pertinent authorization criteria and medical policies.