

Changes to ereferrals.bcbsm.com

Blue Cross commercial, Medicare Plus Blue<sup>SM</sup>, BCN commercial and BCN Advantage<sup>SM</sup>

Date posted: October. 12, 2023

## October 12, 2023: Changes to ereferrals.bcbsm.com

We're changing the ereferrals.bcbsm.com website to make it easier for you to use. Over the next few months, you'll find streamline and reorganized information on the site.

We will update you about any important changes that happen. Be sure to check the website for the most recent news.

## October 12, 2023 changes

## New page:

 There's a new <u>Getting Started</u> page. Learn how to access our prior authorization systems.

The page above allows us to remove some other pages by presenting the information in a single place. Removed pages include:

- Get help accessing e-referral
- Sign Up or Change a User
- Quick Guides
- Provider Search

In addition, the following areas have been updated:

- An expanded <u>footer</u> has frequently accessed items now available on every page.
- Provider Manual Chapters can now be accessed from a central location.
- Our Provider Training page has been streamlined.
- The Blue Distinction Centers page has been updated with additional content.

Continue to check our news items with updates, as we continue to improve your experience on <u>ereferrals.bcbsm.com</u>.