

## We'll use updated 2023 InterQual criteria starting Feb. 1

On Feb. 1, 2024, Blue Cross Blue Shield of Michigan and Blue Care Network will start using updated 2023 InterQual<sup>®</sup> criteria to make determinations on prior authorization requests for the services we manage.

Change Healthcare published updates to their 2023 InterQual criteria on Oct. 6, 2023.

### Which criteria were updated

Refer to the table below to see which updated criteria we're adopting. When you open the documents linked below, you'll see the changes in red.

Criteria	Services
<a href="#">InterQual acute — Adult*</a>	<ul style="list-style-type: none"> <li>Inpatient admissions</li> <li>Continued stay discharge readiness</li> </ul>
<a href="#">InterQual acute — Pediatric*</a>	<ul style="list-style-type: none"> <li>Inpatient admissions</li> <li>Continued stay discharge readiness</li> </ul>
<a href="#">InterQual level of care — Subacute and skilled nursing facility*</a>	<ul style="list-style-type: none"> <li>Subacute and skilled nursing facility admissions</li> <li>Continued stay discharge readiness</li> </ul>
<a href="#">InterQual rehabilitation — Adult and pediatrics*</a>	<ul style="list-style-type: none"> <li>Inpatient admissions</li> <li>Continued stay and discharge readiness</li> </ul>

### How we'll use the updated criteria

We'll use the updated criteria to make determinations on prior authorization requests for non-behavioral health services for the following members:

- Blue Cross commercial
- Medicare Plus Blue
- BCN commercial
- BCN Advantage

When clinical information is requested for a medical or surgical admission or for other services, we require providers to submit specific components of the medical record that show that the request meets the criteria. We review this information when making determinations on prior authorization requests.

This information:

- Applies to lines of business and members whose authorizations are managed by Blue Cross or BCN directly and not by independent companies that provide services to Blue Cross Blue Shield of Michigan

- Doesn't apply to behavioral health services

### We'll update our local rules

We'll update our local rules in line with the InterQual criteria changes. Blue Cross and BCN use local rules, which are modifications of InterQual criteria, in making determinations.

You can access the local rules as follows:

- On the Blue Cross [Authorization Requirements & Criteria](#) page of **ereferrals.bcbsm.com**. Look in both the Blue Cross commercial and the Medicare Plus Blue sections of that page.
- On the BCN [Authorization Requirements & Criteria](#) page of **ereferrals.bcbsm.com**. Look under the "Referral and authorization information" heading.

\*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.