

Update: For commercial LTACH requests, questionnaire will open in e-referral system

We updated an earlier version of this communication to show that complex wound care and total parenteral nutrition are examples of the higher levels of care that members may need. Two of the three SNFs contacted must be facilities that can accommodate members who need these or similar levels of care.

Starting in November 2023, when you submit a prior authorization request for an admission to a long-term acute care hospital, or LTACH, you'll need to complete a questionnaire about the three skilled nursing facilities, or SNFs, you have contacted.

These must be SNFs that you believe may be able to provide care for the member but that have indicated they can't provide the level of care the member requires.

This applies to LTACH placement requests for Blue Cross and BCN commercial members.

You'll need to provide the following information:

- Whether you've contacted three SNFs (Yes / No)
- Name and contact information for each SNF

Follow the prompts in the questionnaire to ensure you've provided the information that's required.

If the required information isn't included when you submit the prior authorization request, the request is considered incomplete and can't be processed. We'll reach out to you and ask that you resubmit the request when the information is available. This delays the processing of the request.

Be aware that:

- The three SNFs must be contracted with Blue Cross or BCN and located within 75 miles of the facility in which the member is currently a patient.
- Two of the three SNFs must be facilities that can accommodate members who need higher levels of care such as complex wound care or total parenteral nutrition.

You can read more about these and other requirements in the document [Blue Cross and BCN Local Rules for 2023 for post-acute care: Modifications of InterQual® criteria](#).

You can access this document at ereferrals.bcbsm.com, on these webpages:

- [Blue Cross Authorization Requirements & Criteria](#)
- [BCN Authorization Requirements & Criteria](#)