

Changes to ereferrals.bcbsm.com

Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM

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November 10, 2023: Changes to ereferrals.bcbsm.com

We're changing the ereferrals.bcbsm.com website to make it easier for you to use. Over the next few months, you'll find we've streamlined and reorganized the information.

We'll update you about any important changes that happen. Be sure to check the website for the most recent news.

November 10, 2023 changes

In service of our continued improvement, you will find new procedure-specific pages:

- Blue Care Network
 - Cardiology
 - Chiropractic Services
 - Oncology
 - Radiology
- Blue Cross Blue Shield
 - Cardiology
 - Oncology
 - Radiology
 - Sleep Studies

The pages above allowed us to remove some other pages by presenting the information in more specialized places. Removed pages include:

- Blue Care Network Carelon-Managed Procedures
- Blue Care Network eviCore-Managed Procedures
- Blue Cross Blue Shield Carelon-Managed Procedures
- Blue Cross Blue Shield eviCore-Managed Procedures

In addition, the following areas have been updated:

- Blue Care Network PT, OT, ST, and Physical Medicine Services
- Blue Care Network Sleep Studies

Remember to check our news items for updates, as we continue to improve your experience on <u>ereferrals.bcbsm.com</u>.