

Provider alert

Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM Categories: Authorizations/referrals, Behavioral health

Date posted: Nov. 16, 2023

Nov. 23-24 holiday closure: How to submit inpatient authorization requests

Blue Cross Blue Shield of Michigan and Blue Care Network corporate offices will be closed on these days:

- Thursday, Nov. 23, 2023: Thanksgiving Day
- Friday, Nov. 24, 2023: The day following Thanksgiving

Refer to the document <u>Holiday closures: How to submit authorization requests</u> for instructions on how to submit authorization requests for inpatient admissions during the closure.

You can access this document on the **ereferrals.bcbsm.com** website, on these webpages:

- Blue Cross Authorization Requirements & Criteria page
- BCN Authorization Requirements & Criteria page

See below for some additional Blue Cross and BCN holiday closures that will occur during 2023 and 2024, so you can plan ahead.

Christmas and New Year's holidays:

- Monday, Dec. 25, 2023
- Tuesday, Dec. 26, 2023
- Friday, Dec. 29, 2023
- Monday, Jan. 1, 2024