

Questionnaires changes in the e-referral system starting Nov. 26

On Nov. 26, 2023, we'll add, update and delete questionnaires in the e-referral system. We'll also add, update and delete the corresponding preview questionnaires on the ereferrals.bcbsm.com website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

New questionnaires

The following questionnaires will replace the *Dental general anesthesia or repair of trauma to natural teeth* questionnaire:

Questionnaire	Will open for	Updates
<i>Dental general anesthesia or dental services trigger</i>	<ul style="list-style-type: none"> • BCN commercial • BCN Advantage 	Will open for procedure codes *00170 and *41899
<i>Dental general anesthesia</i>	<ul style="list-style-type: none"> • BCN commercial • BCN Advantage 	Will open for procedure codes *00170 and *41899
<i>Dental services</i>	<ul style="list-style-type: none"> • BCN commercial • BCN Advantage 	Will open for procedure codes *00170 and *41899

The following questionnaires will replace the *Sacral nerve neuromodulation / stimulation* questionnaire:

Questionnaire	Will open for	Updates
<i>Urinary or fecal incontinence trigger</i>	<ul style="list-style-type: none"> • Medicare Plus Blue • BCN commercial • BCN Advantage 	Will open for procedure codes *64561 and *64581
<i>Sacral nerve or gastric stimulation trigger</i>	<ul style="list-style-type: none"> • Medicare Plus Blue • BCN commercial • BCN Advantage 	Will open for procedure code *64590
<i>Sacral nerve neuromodulation / stimulation for urinary incontinence</i>	<ul style="list-style-type: none"> • Medicare Plus Blue • BCN commercial • BCN Advantage 	Will open for procedure codes *64561, *64581 and *64590

Questionnaire	Will open for	Updates
<i>Sacral nerve neuromodulation / stimulation for fecal incontinence</i>	<ul style="list-style-type: none"> Medicare Plus Blue BCN commercial BCN Advantage 	Will open for procedure codes *64561, *64581 and *64590

The following questionnaires will replace the *Surgical treatment for male gynecomastia* questionnaire:

Questionnaire	Will open for	Updates
<i>Surgical treatment for male gynecomastia</i>	BCN commercial	Will open for procedure code *19300
<i>BCNA surgical treatment for male gynecomastia</i>	BCN Advantage	Will open for procedure code *19300

Updated questionnaire

We'll update the following questionnaire:

Questionnaire	Will open for	Updates
<i>Enteral nutrition</i>	<ul style="list-style-type: none"> BCN commercial BCN Advantage 	<ul style="list-style-type: none"> Will no longer open for procedure codes B4034, B4035, B4036, B4081, B4082, B4083, B4087, B4088 Updating two questions Will be able to submit requests that span 12 months

Deleted questionnaires

We'll delete the following questionnaires from the e-referral system:

Questionnaire	Updates
<i>Endovenous ablation for treatment of varicose veins</i>	As previously communicated, the e-referral system will prompt providers to answer a series of questions instead of completing a questionnaire. For additional information, see the Nov. 3, 2023, provider alert .
<i>Varicose vein treatment</i>	
<i>Dental general anesthesia or repair of trauma to natural teeth</i>	These questionnaires will be deleted. They'll be replaced with other questionnaires, as discussed in the "New questionnaires" section earlier in this provider alert.
<i>Sacral nerve neuromodulation / stimulation</i>	
<i>Surgical treatment for male gynecomastia</i>	

Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, go to ereferrals.bcbsm.com and:

- **For Medicare Plus Blue:** Click *Blue Cross* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the “Authorization criteria and preview questionnaires – Medicare Plus Blue” heading.
- **For BCN:** Click *BCN* and then click [Authorization Requirements & Criteria](#). Scroll down and look under the “Authorization criteria and preview questionnaires” heading.

Authorization criteria and medical policies

The Authorization Requirements & Criteria pages explain how to access the pertinent authorization criteria and medical policies.