



Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

Blue Cross commercial, Medicare Plus Blue<sup>SM</sup>, BCN commercial and BCN Advantage<sup>SM</sup>

Date posted: December 5, 2023

# December 5, 2023: Changes to ereferrals.bcbsm.com

We're changing the ereferrals.bcbsm.com website to make it easier for you to use. Over the next few months, you'll find we've streamlined and reorganized the information.

We'll update you about any important changes that happen. Be sure to check the website for the most recent news.

## December 5, 2023 changes

In service of our continued improvement, you will find new procedure-specific pages:

#### • Blue Care Network

- Acute Inpatient Medical Admissions
- Air Ambulance Services
- Laboratory Services
- Pain Management Services
- Post-Acute Care

### • Blue Cross Blue Shield

- Acute Inpatient Medical Admissions
- Air Ambulance Services
- Pain Management Services
- Post-Acute Care

In addition, the following areas have been updated:

#### Blue Care Network

- Authorization Requirements and Criteria is now <u>Prior Authorization and</u>
  Plan Notification
- Home Health Care is now Home-Based Services
- Musculoskeletal Services is now split into:
  - Musculoskeletal Services and Pain Management Services



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Remember to check our news items for updates, as we continue to improve your experience on <u>ereferrals.bcbsm.com</u>.