



Nonprofit corporations and independent licensees
of the Blue Cross and Blue Shield Association

Provider alert

Blue Cross commercial and Medicare Plus BlueSM

BCN commercial and BCN AdvantageSM

Categories: Authorizations/referrals, Behavioral health,
Billing/claims/coding, Self-service tools

Date posted : Dec. 7, 2023

New labor contract ratified by UAW at Blue Cross Blue Shield of Michigan and Blue Care Network

A new Master Labor Agreement between Blue Cross Blue Shield of Michigan, Blue Care Network and the United Auto Workers was ratified by UAW-represented employees during voting which took place on Dec. 5 and 6.

A comprehensive contingency plan has been in place to ensure that many functions continued to operate during the UAW work stoppage. We continued to process your claims, authorization requests and inquiries. Now, with the contract ratification, we are returning to our standard operating model.

While we transition to our standard operating model, please continue to interact with us as you have been doing.

Thank you for your patience while we worked to reach an agreement with our union-represented workforce.