## **Provider alert**



Nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association

BCN commercial and BCN Advantage<sup>SM</sup>
Category: Authorizations/referrals

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## Changes to the Medical formula for inborn errors of metabolism questionnaire in the e-referral system

On Dec. 17, 2023, the *Medical formula for inborn errors of metabolism* questionnaire will be updated as follows in the e-referral system:

- We're updating a question.
- The questionnaire will no longer open for BCN Advantage members.

We'll update the corresponding preview questionnaire on the **ereferrals.bcbsm.com** website to reflect this change.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

## **Preview questionnaires**

Preview questionnaires show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, see the document titled <u>Authorization criteria and preview questionnaires</u>.

You can access this document by going to **ereferrals.bcbsm.com** and doing the following:

- For Medicare Plus Blue: Click on Blue Cross and then click on Prior Authorization.
   Scroll down and look under the "Authorization information for Medicare Plus Blue members" heading.
- **For BCN:** Click on *BCN* and then click on <u>Prior Authorization & Plan Notification</u>. Scroll down and look under the "Authorization criteria and preview questionnaires for select services" heading.

## Authorization criteria and medical policies

The *Authorization criteria and preview questionnaires* document explains how to access the pertinent authorization criteria and medical policies.

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