Changes to the Medical formula for inborn errors of metabolism questionnaire in the e-referral system

On Dec. 17, 2023, the Medical formula for inborn errors of metabolism questionnaire will be updated as follows in the e-referral system:

- We’re updating a question.
- The questionnaire will no longer open for BCN Advantage members.

We’ll update the corresponding preview questionnaire on the ereferrals.bcbsm.com website to reflect this change.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Preview questionnaires

Preview questionnaires show the questions you’ll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, see the document titled Authorization criteria and preview questionnaires.

You can access this document by going to ereferrals.bcbsm.com and doing the following:

- **For Medicare Plus Blue:** Click on Blue Cross and then click on Prior Authorization. Scroll down and look under the “Authorization information for Medicare Plus Blue members” heading.
- **For BCN:** Click on BCN and then click on Prior Authorization & Plan Notification. Scroll down and look under the “Authorization criteria and preview questionnaires for select services” heading.

Authorization criteria and medical policies

The Authorization criteria and preview questionnaires document explains how to access the pertinent authorization criteria and medical policies.

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