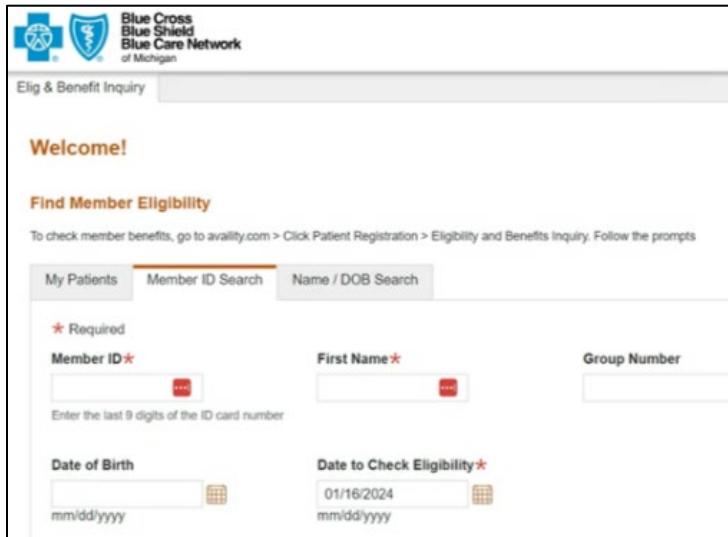


In the Blue Cross Behavioral Health provider portal, complete only the required fields when searching for a member

When searching for a member in the Blue Cross Behavioral HealthSM provider portal, complete only the fields that are required. The required fields are:

- Member ID
- First Name
- Date to Check Eligibility (the date you're completing the fields)

These fields have a red asterisk on the Find Member Eligibility screen, as shown below.



Completing only the required fields will result in a smoother user experience.

For additional information about Blue Cross Behavioral Health, refer to:

- The document [Blue Cross Behavioral Health: Frequently asked questions for providers](#)
- Our [Jan. 9, 2024, provider alert](#)

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