

Questionnaire changes in e-referral starting Jan. 28

On Jan. 28, 2024, we'll add, update and delete questionnaires in the e-referral system. We'll also add, update and delete the corresponding preview questionnaires from the [Authorization criteria and preview questionnaires](#) document on the ereferrals.bcbsm.com website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

New questionnaires

The following questionnaires will replace the *Vascular embolization or occlusion of hepatic tumors (TACE/RFA)* questionnaire:

Questionnaire	Will open for	Updates
<i>TACE and radioembolization of liver tumors trigger</i>	<ul style="list-style-type: none"> Medicare Plus Blue BCN commercial BCN Advantage 	Will open for procedure code *37243
<i>Transcatheter arterial chemoembolization of hepatic tumors (TACE)</i>		Will open for procedure codes *37242, *37243 and *75894
<i>Radioembolization for tumors of the liver</i>		Will open for procedure code *37243

Updated questionnaire

We'll update the following questionnaire in the e-referral system:

Questionnaire	Will open for	Updates
<i>Orthognathic surgery</i>	<ul style="list-style-type: none"> Blue Care Network commercial BCN Advantage 	Updating a question

Deleted questionnaires

We'll delete the following questionnaires from the e-referral system:

Questionnaire	Details
<i>Computed tomography to detect coronary artery calcification</i>	This questionnaire will be deleted. It will no longer open for BCN commercial members. Procedure code S8092 will no longer require prior authorization.
<i>Vascular embolization or occlusion of hepatic tumors (TACE/RFA)</i>	This questionnaire will be deleted and replaced with other questionnaires, as discussed in the "New questionnaires" section earlier in this provider alert.

Preview questionnaires

To find the preview questionnaires, see the document titled [Authorization criteria and preview questionnaires](#).

You can access this document by going to ereferrals.bcbsm.com and doing the following:

- **For Medicare Plus Blue:** Click on *Blue Cross* and then click on [Prior Authorization](#). Scroll to the “Authorization information for Medicare Plus Blue members” section and click the *Authorization criteria and preview questionnaires* link.
- **For BCN:** Click on *BCN* and then click on [Prior Authorization & Plan Notification](#). Scroll to the “Authorization criteria and preview questionnaires for select services” section and then click the *Authorization criteria and preview questionnaires* link.

Authorization criteria and medical policies

The *Authorization criteria and preview questionnaires* document explains how to access the pertinent authorization criteria and medical policies.

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

*CPT Copyright 2023 American Medical Association. All rights reserved. CPT[®] is a registered trademark of the American Medical Association.