

Call Blue Cross Behavioral Health if you need additional ABA units to bill approved authorizations

For approved autism treatment authorizations that were extended by Blue Cross Behavioral HealthSM from 2023 into 2024, here's what you need to know:

- We loaded a specific number of units of service based on the procedure codes that we approved.
- In some cases, there won't be enough units to last through the end date of the approved authorization.

Here's what to do: Call the appropriate number below to request the additional units of a specific applied behavior analysis (ABA) procedure code that will be needed to get the member through to the end of the extended authorization.

We'll add the units so you don't have to submit a new prior authorization request. You'll get an approval letter from us indicating that the additional units were added.

Line of business	Phone numbers for Blue Cross Behavioral Health
Blue Cross commercial	<ul style="list-style-type: none"> • Traditional: 1-800-762-2382 • Michigan Blue Cross and Blue Shield Federal Employee Program[®]: 1-800-342-5891 • Michigan MESSA: 1-877-866-2395 • State of Michigan: 1-866-503-3158 • UAW Retirees Medical Benefit Trust: 1-877-228-3912 • General Motors Salaried: 1-877-240-0705 • General Motors Hourly: 1-877-264-6690
Medicare Plus Blue	1-888-803-4960
BCN commercial	1-800-482-5982
BCN Advantage	1-800-431-1059

Important: Call the phone number for the member's plan. For example, if the member has Medicare Plus Blue, call 1-888-803-4960.

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