

Changes to the Gastric stimulation and Breast reconstruction questionnaires in the e-referral system

On Feb. 25, 2024, we'll update questionnaires in the e-referral system.

We'll also update the corresponding preview questionnaires in the <u>Authorization criteria and</u> <u>preview questionnaires</u> document on the **ereferrals.bcbsm.com** website.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Updated questionnaires

We'll update the following questionnaires in the e-referral system:

Questionnaire	Will open for	Updates
Gastric stimulation	Medicare Plus Blue	Removed a question.
	BCN commercial	
	BCN Advantage	
Breast reconstruction	BCN commercial	Updated a question.

Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, see the document titled <u>Authorization criteria and preview</u> <u>questionnaires</u>.

You can access this document by going to ereferrals.bcbsm.com and doing the following:

- For Medicare Plus Blue: Click on *Blue Cross* and then click on <u>Prior Authorization</u>. Scroll down and look under the "Authorization information for Medicare Plus Blue members" heading.
- For BCN: Click on *BCN* and then click on <u>Prior Authorization & Plan Notification</u>. Scroll down and look under the "Authorization criteria and preview questionnaires for select services" heading.

Authorization criteria and medical policies

The *Authorization criteria and preview questionnaires* document explains how to access the pertinent authorization criteria and medical policies.

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