



Nonprofit corporations and independent licensees
of the Blue Cross and Blue Shield Association

Provider alert

Blue Cross commercial, Medicare Plus BlueSM,
BCN commercial and BCN AdvantageSM

Categories: Authorizations/referrals, Behavioral health

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Update: Prior authorization requests for behavioral health services

The Blue Cross Behavioral HealthSM provider portal was unavailable from Friday, Feb. 23 through Sunday, Feb. 25, 2024.

As of Monday, Feb. 26, the Blue Cross Behavioral Health provider portal is once again available. Please resume submitting prior authorization requests for behavioral health services through the portal, rather than calling.

We apologize for the inconvenience, and we appreciate your patience.

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