

Medicare Plus Blue PPO Provider Manual update coming in April 2024

Blue Cross Blue Shield of Michigan will update the [Medicare Plus BlueSM PPO Provider Manual](#) in April 2024.

Key updates include the following:

- **NaviHealth name change**
NaviHealth changed its name to Home & Community Care on Jan. 1, 2024. This is a change only to the naviHealth name. Home & Community Care will continue to manage prior authorizations for post-acute care services for Medicare Plus Blue members. See the “Prior authorization of SNF, LTAC, and inpatient rehabilitation stays” entry in the *Utilization management* section.
- **Prior authorization of acute care admissions**
See the “Prior authorization of acute care admissions” entry in the *Utilization management* section for changes made to the prior authorization of acute care admissions requirements based on CMS’ final rule for calendar year 2024.

This message serves as notice of these changes to the manual, according to the terms of the [BCBSM Medicare Advantage PPO Provider Agreement](#). This agreement is available online at bcbsm.com/providers/resources under *Key forms and documents*.

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