

## Questionnaire changes in the e-referral system starting March 31

On March 31, 2024, we'll add one questionnaire and update other questionnaires in the e-referral system.

In April, we'll update the [Authorization criteria and preview questionnaires](#) document on the [ereferrals.bcbsm.com](http://ereferrals.bcbsm.com) website to reflect these changes.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

### New questionnaire

We'll add the following questionnaire to the e-referral system.

| Questionnaire                            | Will open for   | Updates   |
|--|---|---|
| <i>Endoscopic bypass E&amp;I trigger</i> | <ul style="list-style-type: none"> <li>BCN commercial</li> <li>BCN Advantage</li> </ul> | Will open for procedure codes *43644 and *43645 |

### Updated questionnaires

We'll update the following questionnaires in the e-referral system.

| Questionnaire  | Will open for   | Updates   |
|--|---|---|
| <i>Cosmetic or reconstructive surgery</i>                          | <ul style="list-style-type: none"> <li>BCN commercial</li> </ul>                        | <ul style="list-style-type: none"> <li>Will no longer open for BCN Advantage or Medicare Plus Blue.</li> </ul>  |
| <i>Dental general anesthesia</i>                                   | <ul style="list-style-type: none"> <li>BCN commercial</li> </ul>                        | <ul style="list-style-type: none"> <li>Will no longer open for BCN Advantage.</li> <li>Updated two questions.</li> <li>Removed one question.</li> </ul> |
| <i>Dental <b>general</b> anesthesia or dental services trigger</i> | <ul style="list-style-type: none"> <li>BCN commercial</li> </ul>                        | <ul style="list-style-type: none"> <li>Will no longer open for BCN Advantage.</li> </ul>  |
| <i>Dental services</i>   | <ul style="list-style-type: none"> <li>BCN commercial</li> </ul>                        | <ul style="list-style-type: none"> <li>Will no longer open for BCN Advantage.</li> </ul>  |
| <i>Excess skin removal</i>   | <ul style="list-style-type: none"> <li>BCN commercial</li> </ul>                        | <ul style="list-style-type: none"> <li>Will no longer open for BCN Advantage.</li> </ul>  |
| <i>Orthognathic surgery</i>  | <ul style="list-style-type: none"> <li>BCN commercial</li> </ul>                        | <ul style="list-style-type: none"> <li>Will no longer open for BCN Advantage.</li> </ul>  |
| <i>Responsive neurostimulator / deep brain stimulation trigger</i> | <ul style="list-style-type: none"> <li>BCN commercial</li> <li>BCN Advantage</li> </ul> | <ul style="list-style-type: none"> <li>Updated a question.</li> </ul>   |
| <i>Surgical treatment for male gynecomastia</i>                    | <ul style="list-style-type: none"> <li>BCN commercial</li> <li>BCN Advantage</li> </ul> | <ul style="list-style-type: none"> <li>Updated a question in the BCN commercial questionnaire.</li> </ul>   |

### Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, see the document titled [Authorization criteria and preview questionnaires](#).

You can access this document by going to [ereferrals.bcbsm.com](https://ereferrals.bcbsm.com) and doing the following:

- **For Medicare Plus Blue:** Click on *Blue Cross* and then click on *Prior Authorization*. Scroll down and look under the "Authorization information for Medicare Plus Blue members" heading.
- **For BCN:** Click on *BCN* and then click on *Prior Authorization & Plan Notification*. Scroll down and look under the "Authorization criteria and preview questionnaires for select services" heading.

### Authorization criteria and medical policies

The *Authorization criteria and preview questionnaires document* explains how to access the pertinent authorization criteria and medical policies.

[Subscribe to](#) Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

\*CPT Copyright 2023 American Medical Association. All rights reserved. CPT® is a registered trademark of the American Medical Association.