

Provider alert

Blue Cross commercial and BCN commercial Category: Administrative, Behavioral health, Billing/claims/coding Date posted: April 10, 2024

We're granting a 90-day extension to the time limit for commercial claim submission

Recognizing that many providers were affected by the recent Change Healthcare incident, Blue Cross Blue Shield of Michigan and Blue Care Network are granting a 90-day extension to the claim submission time limits for Blue Cross and BCN commercial claims. This includes primary original claims submitted on or after Feb. 22, 2024.

The 90-day extension ends Sept. 30, 2024. For all primary original claims submitted on or after Oct. 1, 2024, existing participation or affiliation agreement submission deadlines will apply.

The 90-day claim submission extension applies only to claims for Blue Cross commercial and BCN commercial. It does not apply to Medicare Advantage (Medicare Plus BlueSM or BCN AdvantageSM), Medicare Supplement or other secondary claims.

All audit rights and other plan rules still apply.

Thank you for your continued care of our members who are your patients.

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