Changes to the *Facial feminization surgery and chondrolaryngoplasty* questionnaire in the e-referral system

On April 28, 2024, the *Facial feminization surgery and chondrolaryngoplasty* questionnaire for University of Michigan members was updated in the e-referral system as follows:

- The name of the questionnaire was changed to *Facial feminization surgery*.

- The questionnaire no longer opens for procedure codes *21120, *21121, *21122, *21123, *21125, *21127, *21137, *21138, *21139, *21209, *30400, *30410, *30420 and *31559. However, these procedure codes continue to require prior authorization.

We'll update the Authorization criteria and preview questionnaires document on the **ereferrals.bcbsm.com** website to reflect this change.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, see the document titled Authorization criteria and preview questionnaires.

You can access this document by going to **ereferrals.bcbsm.com**, clicking on *BCN* and then clicking on Prior Authorization & Plan Notification. Scroll down and look under the "Authorization criteria and preview questionnaires for select services" heading.

Authorization criteria and medical policies

The *Authorization criteria and preview questionnaires* document explains how to access the pertinent authorization criteria and medical policies.

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