

Changes coming to prior authorization process for post-acute care services for Medicare Advantage members

In fourth-quarter 2024, Home & Community Care (formerly known as naviHealth, Inc.) will no longer manage prior authorizations for post-acute care services for Medicare Plus Blue and BCN Advantage members.

Post-acute care services will continue to require prior authorization, but the prior authorizations will be managed by Blue Cross Blue Shield of Michigan and Blue Care Network.

Watch for provider alerts and articles in *The Record* and *BCN Provider News* with additional information about this change, including:

- Training, which will include program requirements and more
- Updates to our provider communications and documents for this program

[Subscribe](#) to Provider Alerts Weekly, a weekly email with a list of links to the previous week's provider alerts.

Home & Community Care is an independent company that manages prior authorizations for post-acute care services for Blue Cross Blue Shield of Michigan and Blue Care Network members who have Medicare Advantage plans.