

Changes to the *Hyperbaric oxygen therapy* questionnaires in the e-referral system

On May 26, 2024, we'll update *Hyperbaric oxygen therapy* questionnaires in the e-referral system as follows:

- For the BCN commercial questionnaire, we'll update a question.
- For the BCN Advantage questionnaire, we'll update a question and add a question.

We'll update the [Authorization criteria and preview questionnaires](#) document on the **ereferrals.bcbsm.com** website to reflect these changes.

As a reminder, we use our authorization criteria, our medical policies and your answers to the questionnaires in the e-referral system when making utilization management determinations on your prior authorization requests.

Preview questionnaires

Preview questionnaires show the questions you'll need to answer in the e-referral system so you can prepare your answers ahead of time.

To find the preview questionnaires, see the document titled [Authorization criteria and preview questionnaires](#).

You can access this document by going to **ereferrals.bcbsm.com**, clicking on *BCN* and then clicking on [Prior Authorization & Plan Notification](#). Scroll down and look under the "Authorization criteria and preview questionnaires for select services" heading.

Authorization criteria and medical policies

The *Authorization criteria and preview questionnaires* document explains how to access the pertinent authorization criteria and medical policies.

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